

# St. Francis Pet Resort & Rehabilitation Center

Phone: (757) 253-8199

## *Because your pet will be spending time with us:*

As a pet resort, we feel responsible to do all we can to protect your pet, as well as our other guests, against infectious and parasite diseases. Despite regular clean-ups in the exercise yards, microscopic parasite eggs can persist, and be spread to other guests. Because we sometimes take our canine guests for leisurely walks outside, we need to be extra careful that no guest is contaminating the property to the detriment of the other pets. The best way to ensure this is to be as certain as we can that guests staying in the resort are not carrying any transmittable parasites.

Certain airborne diseases, even carried by pets showing no signs of the disease, can spread through an entire resort of unprotected dogs and cats. Timely vaccination can prevent the transmission of these diseases. Due to this, we have set in place a protocol of requirements for any pet spending time at our resort.

If your pet is being dropped off for boarding, bathing, grooming, play care or any other treatment at the resort, we require that certain vaccines be up to date and that a timely fecal parasite exam be done. Our requirements include:

- Vaccines:**
1. Bordetella or Kennel Cough, every six months (The immunity only lasts this long)  
Dogs only
  2. Distemper/Parvo, every three years  
Dogs and cats-after initial series and one year booster
  3. Rabies-one-year or three year vaccine, dependent on vaccine used  
Dogs and cats
- \*Vaccines must be done prior to the boarding appointment or an additional fee will apply

**Fecal Exam (Dogs Only):**

If on Interceptor or Sentinel heartworm pills within the last six months.

If on Heartguard, any other heartworm prevention, or none at all within the last month.

**Medications:**

If your pet is on any medications please bring them in the original bottles.

Administering medications is additional fee per treatment per day.

**Cancellations:**

If a reservation is not cancelled at least 72 hours prior to the appointment, the deposit will be charged. There is also a \$50.00 fee for dropping off or picking up a pet during non-business hours.

**Warranty:**

Warranty does not cover illness due to not having vaccines administered 7 days prior to the boarding, grooming, play care or rehabilitation appointments or any pre existing health conditions.

Please call us with any questions you may have.

We are here for you and your pets!